

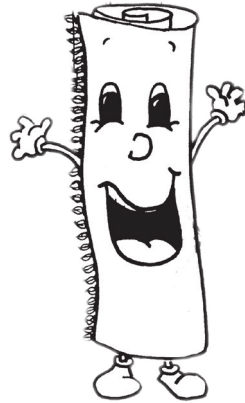
To prevent damage to your carpet, always follow these basic cleaning rules:

1. Please immediately blot spills with a clean white absorbent cloth. If left untreated, some stains will become permanent.
2. Test a small inconspicuous area with the cleaning solution. Place a small amount of the solution on the carpet. Count to ten and blot using a white absorbent cloth. Be sure not to rub or brush the fibers, this can cause permanent distortion. If the dye has bled on the cloth, or if there has been a change in the colored area, do not proceed. Call Woodard for cleaning.
3. When working on a stain, start at the outer edge and work toward the center.
4. Work slowly, some stains may take a few minutes to respond.
5. Do not over wet the carpet. Use small amounts of the cleaning solution and blot it frequently.
6. Be very careful when cleaning spots from your carpet. Any haphazard attempt can cause permanent damage. If in doubt, call our customer service department to seek advice, they will be happy to instruct you. Some stains can become permanent if the wrong cleaning solution is used.

If you should you have any questions regarding the care of your carpet or spot removal tips, call Woodard's customer service department at 314-961-9102. We're here to help you!

Woodard's Services Include:

- Carpet Cleaning
- Furniture Cleaning
- Area Rug Cleaning
- Area Rug Alterations and Repair
- Water Restoration
- Fire & Smoke Restoration
- Board-up Services
- Reconstruction Services



***100% Satisfaction
Guaranteed
For Cleaning Services!***

Visit us at www.woodard247.com.

**24-hour Emergency Service
314-961-9102 or 800-466-9308**

WOODARD
Cleaning & Restoration Services

9308 Manchester Road
St. Louis, MO 63119

48 Clarkson Center
Chesterfield, MO 63017

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Carpet Spot Removal Tips



Post this flyer in a handy area. When a spill occurs, you will know right where to look for the best remedy.

Carpet Spot Removal Tips

Animal and Children Upsets - Urine/Vomit

Wipe up as much of the excess that you can and shampoo lightly with home detergent/ammonia solution. Blot lightly with household vinegar.

Anything with Dye (Kool-Aid, Mustard, Wine, etc.)

These stains are extremely difficult to remove. If caught within 24 hours, they may come out of stain-resistant carpets. Be sure to call the manufacturer or consult warranty guidelines for a recommended course of action. Otherwise, try home detergent/Biz Stain Fighter. Call Woodard for help.

Beverages (Coffee & Soda)

Shampoo lightly with home detergent/Biz Stain Fighter.

Blood

Sponge with cold water. Then shampoo lightly with the home detergent/ammonia solution (use a cold water mixture, as hot water will set the stain). Blood may be permanent once it has dried.

Candle Wax

Put the point of a warm iron on top of paper towels over the spot to slowly melt the wax and draw it onto the towels. Keep changing the towels as the wax is transferred. Be very careful not to scorch the carpet.

Candy and Chocolate

Scrape away as much as possible. Shampoo lightly with home detergent/Biz Stain Fighter.

Chewing Gum

Freeze with ice cubes. Break or cut off hardened gum. Blot remaining gum with dry cleaning-solvent or paint thinner (test for color fastness first). Let solvent work for a few minutes and scrape off.

Cosmetics

Use dry cleaning-solvent. Let dry for a day, then shampoo with home detergent/Biz Stain Fighter.

Warning: Never mix ammonia and bleach together.

Solutions used above:

Home Detergent/Biz Stain Fighter

Mix 1 qt. warm water, 1 tsp Biz Stain Fighter and 1 tsp liquid dish detergent. Using mainly suds and a soft scrub brush, shampoo the area gently. Do not rub too aggressively. Dab lightly and blot up.

Home Detergent/Ammonia

Mix solution of 1 qt. warm water, 1.6 oz. Ammonia, and 1 tsp. liquid dish detergent or Biz. Use the same technique as above.

Dry-Cleaning Solvent

Dry-cleaning solvent is available at grocery, discount and hardware stores. Follow package instructions. *Warning - never pour directly onto carpet, blot with cloth.*

Ammonia Solution

Mix one tablespoon of clear household ammonia with 1/2 cup of water.

Fats, Butter, Grease, and Oil

Wipe up as much of the excess that you can and shampoo lightly with home detergent/ammonia solution.

Fresh Paint

Oil-base: Remove excess with a spoon. Apply dry-cleaning solvent and blot. If stain remains, apply home detergent solution, then apply ammonia solution. Rinse and blot dry.

Water-base: Remove excess with a spoon. Apply home detergent solution and blot, then apply ammonia solution. If stain remains, apply dry-cleaning solvent. Rinse and blot dry.

Furniture/Shoe Polish

Try dry-cleaning solvent. If stain remains, let fluid dry for a day, and shampoo with home detergent/Biz Stain Fighter.

Ink

Apply hair spray to cloth and blot carpet gently as long as color is coming up. Shampoo with home detergent/Biz Stain Fighter when finished.

Iodine/Medicine

Blot up with paper towels, but do not work on further. You may spread these spots if you try to clean them further. Call Woodard for help.

Nail Polish

On synthetic carpet, blot up excess. Do not use nail polish remover. Call Woodard for further service. On cotton or wool carpets, apply nail polish remover and sponge with cloth. Repeat until stain is gone.

Rust

Use rust remover as directed. Check a small area to make sure it will not damage the carpet.

Unknown Stain

Try using the dry-cleaning solvent first. Next shampoo with home detergent/Biz Stain Fighter. If stain remains, let dry for a day and repeat.

314-961-9102

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Cleaning & Restoration Services